

# Getting a claim is easy



Call us at

24/7 1800 266 3202

## Reimbursement

### Claim Process.

1. This process starts with the occurrence of insured loss.
2. Claim can be intimated with claim information like name of insured, date of death/date of incidence and cause of death/cause of illness.
3. For claim registration below listed claim documents to be provided.

a) Death Claim - documents check list: -

- Claim form duly filled and signed (attached)
- Pan card copy/Aadhar card copy of nominee and as well as of Insured
- Income proof
- Death certificate
- NEFT details (cancel cheque copy)
- FIR copy.
- Copy of post-mortem report
- Duly filled CKYC form along with latest photograph and KYC documents
- Copy of Loan Certificate/ Agreement and Loan Statement / Loan Amortization Schedule

b) Disability claim - documents check list:

- Duly filled original claim form
- Policy copy
- Claim intimation
- FIR – Attested or Original
- Final police report / Original panchnama.
- Certificate of from government hospital doctor confirming the nature and degree of disability
- Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
- Diagnostic reports
- Photograph of the injured with reflecting disablement
- Any other documents as and when requested by the claim settling authority.
- Copy of Loan Certificate/ Agreement and Loan Statement / Loan Amortization Schedule

c) Critical illness - Claim

- Claim form duly filled and signed
- Copy of Discharge Summary when covered critical illness was diagnosed for first time
- Histopathology report / ECG report
- CT scan / MRI / sonography report
- Pan card copy/Aadhaar card copy of insured
- Copy of cancelled cheque
- Other medical documents related to critical illness specified in policy wordings for which claim is filed
- Any other documents as requested by claim processing authority

3) Duly Filled Claim form

Note: All the documents to be submitted at the below mentioned address.

Magma General Insurance Limited  
Unit No.-63, 6th Floor, Der Deutsche Parkz, Near Nahur Railway Station,  
Nahur (West), Bhandup, Mumbai, Maharashtra – 400078

### Claim TAT

Claim will be settled within 15 days\*

\*Settlement of claim within 15 days from the date of intimation (along with the requisite documents)



**MAGMA**  
General Insurance Limited

Magma General Insurance Limited (erstwhile Magma HDI General Insurance Company Limited) | [www.magmainsurance.com](http://www.magmainsurance.com) | E-mail: [customerservice@magmainsurance.com](mailto:customerservice@magmainsurance.com) | Toll Free: 1800 266 3202 | Registered Office: Equinox Business Park, Tower 3, Ambedkar Nagar, 2nd Floor, Unit Number 1B & 2B, LBS Marg, Kurla (West), Mumbai - 400070, Maharashtra, India. | CIN: U66000MH2009PLC460693 | IRDAI Reg. No. 149 | Trade Logo displayed above belongs to Magma Ventures Private Limited and is used by Magma General Insurance Limited under license. | Chat with MIRA on our website or say "Hi" on WhatsApp No. 7208976789

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In case of any change in TPA details, same will be updated on our website.