



Reimbursement

Claim Process.

1. This process starts with the occurrence of insured loss.
2. Claim can be intimated with claim information like name of insured, date of death/date of incidence and cause of death/cause of illness.
3. For claim registration below listed claim documents to be provided.

a) Death Claim - documents check list: -

- ☒ Claim form duly filled and signed (attached)
- ☒ Pan card copy/Aadhaar card copy of nominee and as well as of Insured
- ☒ Income proof
- ☒ Death certificate
- ☒ NEFT details (cancel cheque copy)
- ☒ FIR copy.
- ☒ Copy of post-mortem report
- ☒ Duly filled CKYC form along with latest photograph and KYC documents
- ☒ Copy of Loan Certificate/ Agreement and Loan Statement / Loan Amortization Schedule

b) Disability claim - documents check list:

- ☒ Duly filled original claim form
- ☒ Policy copy
- ☒ Claim intimation
- ☒ FIR – Attested or Original
- ☒ Final police report / Original panchnama.
- ☒ Certificate of from government hospital doctor confirming the nature and degree of disability
- ☒ Discharge summary of the treating hospital clearly indicating the Hospital Registration No.
- ☒ Diagnostic reports
- ☒ Photograph of the injured with reflecting disablement
- ☒ Any other documents as and when requested by the claim settling authority.
- ☒ Copy of Loan Certificate/ Agreement and Loan Statement / Loan Amortization Schedule

c) Critical illness - Claim

- ☒ Claim form duly filled and signed
- ☒ Copy of Discharge Summary when covered critical illness was diagnosed for first time
- ☒ Histopathology report / ECG report
- ☒ CT scan / MRI / sonography report
- ☒ Pan card copy/Aadhaar card copy of insured
- ☒ Copy of cancelled cheque
- ☒ Other medical documents related to critical illness specified in policy wordings for which claim is filed
- ☒ Any other documents as requested by claim processing authority

3) Duly Filled Claim form

Note: All the documents to be submitted at the below mentioned address.

Magma General Insurance Limited
Unit No.-63, 6th Floor, Der Deutsche Parkz, Near Nahur Railway Station,
Nahur (West), Bhandup, Mumbai, Maharashtra – 400078

Claim TAT

Claim will be settled within 15 days*

**Settlement of claim within 15 days from the date of intimation (along with the requisite documents)*



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Details of TPA are available on our website www.magmainurance.com
In case of any change in TPA details, same will be updated on our website.